

Refund Policy: Refunds, program credits or transfers are allowed up to one week prior to the start of the program or by the printed deadline. In the event of illness or injury, refunds may be given when accompanied by a doctor's written verification (dependent upon program and supplies involved). All refunds are subject to a \$5 service fee. No refunds for trips, tickets or adult leagues after the deadline. No exceptions. Confirmations are not sent. Exceptions for ages cannot be made. Payment by check authorizes the city to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Phone or online registrations accepted with a major credit card.

Activity Waiver: I, the undersigned parent, guardian or adult participant, authorize the City of New Hope to disclose to the City's insurer, attorney, staff, coaches, and other personnel involved in this program, the participant's name, address and telephone number for the purpose of program administration. I understand that the records are protected under state and federal privacy regulations and cannot be disclosed without my written consent unless otherwise provided by law. I hereby agree to allow the individual named herein to participate in the aforementioned activity, and further agree to hold the City harmless for any claim resulting from participation in this activity. I further give consent for any photos or videos taken during the program to be used by the City for promotional materials.